

# “MONEY BACK” GUARANTEE



To provide our customers with “PEACE OF MIND” that should come with any investment in your home, we proudly provide you with the following “MONEY BACK – SATISFACTION GUARANTEE”

**100% MONEY BACK SATISFACTION GUARANTEE** We agree to accept responsibility for your 100% complete satisfaction with the materials and the work provided by us and paid for by you. During the first year, if you are dissatisfied with the performance of the equipment; our service; our people; or for any reason, at the discretion of Stuart Services we will correct the problem to your satisfaction or we will remove the system or product that we installed within (30) days of your written request and refund the entire contract price\*.

Stuart Services reserves the right to make corrections and/or repairs to our equipment or installation to fulfill this satisfaction guarantee. In order to meet the satisfaction guarantee, Stuart Services agrees to be held to the standards of our industry, local and national codes that govern our industry and our code of ethics. Stuart Services will guarantee that our installation meets these criteria and that we have delivered our product as outlined in our proposal. Stuart Services will not be held accountable for capricious or arbitrary demands or for services not listed on our proposal. Should Stuart Services elect to remove its installation and refund the purchase price, customers must sign Stuart Services' release form authorizing Stuart Services to remove the equipment in its entirety for the Money Back guarantee to be activated.

Stuart Services is a member in good standing of the New Orleans Better Business Bureau and we submit to their Customer Assistance Program®.

